



**STATE OF MISSOURI  
OFFICE OF ADMINISTRATION  
DIVISION OF PURCHASING AND MATERIALS MANAGEMENT**

**NOTIFICATION OF STATEWIDE CONTRACT**

June 27, 2013

**CONTRACT TITLE: FLU VACCINES**

**CURRENT CONTRACT PERIOD(S):**

Novartis Vaccines – April 1, 2013 through December 31, 2014  
 Sanofi Pasteur Inc. – January 1, 2013 through December 31, 2014  
 FFF Enterprises, Inc. – January 11, 2012 through May 1, 2014  
 SmithKlineBeecham Corporation – January 1, 2013 through December 31, 2014  
 ASD Specialty Healthcare Inc. – January 20, 2012 through May 1, 2014

**BUYER INFORMATION:** Teri Schulte  
 Phone: (573) 522-3296  
 Fax: (573) 526-9816  
 Email: [teri.schulte@oa.mo.gov](mailto:teri.schulte@oa.mo.gov)

**RENEWAL INFORMATION: Renewals available pending MMCAP approval**

ALL PURCHASES MADE UNDER THIS CONTRACT MUST BE FOR **PUBLIC USE ONLY**.  
 PURCHASES FOR PERSONAL USE BY PUBLIC EMPLOYEES OR OFFICIALS ARE PROHIBITED.

**THE USE OF THIS CONTRACT IS NOT MANDATORY.**

This contract has been established for the convenience of state agencies. Local Purchase Authority may be used to purchase supplies/services included in this contract from an alternative source at the discretion of the agency.

*~ Instructions for use of the contract, specifications, requirements, and pricing are attached ~.*

CONTRACT NUMBER	VENDOR NUMBER	VENDOR INFORMATION	MBE/WBE	COOP PROCUREMENT
C109206003	94275462400	Novartis Vaccines 350 Massachusetts Avenue Cambridge, MA 02139 Phone: (617)871-7000 Fax: (617)871-8911 On-Line: <a href="http://www.novartisvaccinesdirect.com">www.novartisvaccinesdirect.com</a>	No	Yes

CONTRACT NUMBER	VENDOR NUMBER	VENDOR INFORMATION	MBE/WBE	COOP PROCUREMENT
C113187001	98003301302	Sanofi Pasteur Inc. Discovery Drive Swiftwater, PA 18370-0187 Phone: (800) 822-2463 On-Line: <a href="http://www.vaccineshoppe.com">www.vaccineshoppe.com</a> (an additional savings available for all requests placed on-line)	No	Yes
C110151002	33030911400 (orders)  33030911401 (payments)	FFF Enterprises, Inc. 41093 County Center Drive Temecula, CA 92591 Phone: (800) 843-7477 Fax: (800) 418-4333 On-Line: <a href="http://www.myfluvaccine.com">www.myfluvaccine.com</a>	No	Yes
C113187002	23109905007 (orders)  23109905002 (payments)	SmithKline Beecham Corporation DBA GlaxoSmithKline One Franklin Plaza PO Box 7929 Philadelphia, PA 19101-7929 Phone: 1-866-GSK-VACC (1-866-475-8222) <b>No Orders via telephone</b> Fax: 1-215-751-4759 On-Line: <a href="http://www.gskvaccinesdirect.com">www.gskvaccinesdirect.com</a> <b>ALL ORDERS MUST BE PLACED ON-LINE</b>	No	Yes
C110151001	33080048200	ASD Healthcare Inc. 4006 Beltline Road, Suite 200 Addison, TX 75001 Phone: (866) 281-4358 Fax: (800) 547-9413 On-Line: <a href="http://www.asdhealthcare.com">www.asdhealthcare.com</a>	No	Yes

## STATEWIDE CONTRACT HISTORY

The following summarizes actions related to this Notification of Statewide Contract since its initial issuance. Any and all revisions have been incorporated into the attached document.

Contract Periods	Issue Date	Summary of Changes
(Novartis) 04/01/13-12/31/14 (Sanofi) 01/01/13 – 12/31/14 (FFF) 01/11/12-05/01/14 (GSK) 01/01/13-12/31/14 (ASD) 01/20/12-05/01/14	06/27/13	Renewal of Novartis contract.
(Novartis) 01/02/08-04/01/13 (Sanofi) 01/01/13 – 12/31/14 (FFF) 01/11/12-05/01/14 (GSK) 01/01/13-12/31/14 (ASD) 01/20/12-05/01/14	02/19/13	Renewal of statewide contracts.
(Novartis) 01/02/08-04/01/13 (Sanofi) 01/01/12 – 12/31/12 (FFF) 01/11/12-05/01/13 (GSK) 01/07/08-02/28/13 (ASD) 01/20/12-05/01/13	02/02/12	Renewal of statewide contracts.
(Novartis) 01/02/08-04/01/12 (Sanofi) 01/02/08 – 12/31/11 (FFF) 01/01/11-05/01/12 (GSK) 01/07/08-02/28/12 (ASD) 01/24/11-05/01/12	02/03/11	ASD contract renewal issued. Product information/pricing updated for FFF Enterprises.
(Novartis) 01/02/08-04/01/12 (Sanofi) 01/02/08 – 12/31/11 (FFF) 01/01/11-05/01/12 (GSK) 01/07/08-02/28/12	01/31/11	Renewal of statewide contracts.

<b>(Sanofi) 01/02/08 – 12/31/10</b>	<b>03/09/10</b>	<b>Additional product added to Sanofi Pasteur contract.</b>
<b>(Novartis) 01/02/08-04/01/12</b> <b>(Sanofi) 01/02/08 – 12/31/10</b> <b>(ASD) 12/01/09-05/01/11</b> <b>(FFF) 12/01/09-05/01/11</b> <b>(GSK) 01/07/08-12/31/10</b>	<b>01/12/10</b>	<b>Initial issuance of new statewide contract.</b>

## 2013 - 2014 INFLUENZA VACCINE ORDERING INFORMATION

State agencies are advised that pursuant to RSMo 34.046, the State of Missouri is participating in the State of Minnesota's MMCAP (Minnesota Multi-State Contracting Alliance for Pharmacy) flu contracts. Agencies shall order through SAMII. Only agencies that have completed an MMCAP membership application that has been processed via the Division of Purchasing and Materials Management can make purchases off these contracts. For more information about obtaining an MMCAP application, please contact the Division of Purchasing and Materials Management.

Updates will be posted on the MMCAP web page, [www.mmcap.org](http://www.mmcap.org) (LOGIN and click on "Members News" then "Influenza Prebooking and Pricing Information". If you do not have a login ID, please contact the buyer noted on the cover page.

<u>NOVARTIS VACCINES</u>	<u>SANOFI PASTEUR INC.</u>	<u>FFF ENTERPRISES, INC.</u>	<u>SMITHKLINE BEECHAM CORPORATION</u> <u>DBA:</u> <u>GLAXOSMITHKLINE</u>	<u>ASD HEALTHCARE</u>
Missouri Contract #: C109206003	Missouri Contract #: C113187001	Missouri Contract #: C110151002		Missouri Contract #: C110151001
Minnesota MMCAP #: MMS13002	Minnesota MMCAP #: MMS13000	Minnesota MMCAP #: MMS12000	Missouri Contract #: C113187002	Minnesota MMCAP #: MMS12002
<b>Product #1: Fluvirin®</b> Indication: 4 years of age and older Pricing: 10 pack 0.5 mL prefilled syringes, requires 5/8 inch needle. \$106.30 + \$7.50 Excise Tax = Total \$113.80 Thimersal Content: ≤ 1 mcg mercury per each 0.5 ml dose	<b>Product #1: Fluzone®</b> Indication: 6 months and older Pricing: All products are non-returnable. 5 mL Multi-Dose Vial. \$86.55 + \$7.50 Excise Tax = Total \$94.05	<b>Product #1: Novartis Fluvirin®</b> Indication: 4 years of age and older Pricing: 10 pack 0.5 mL prefilled syringes, requires 5/8 inch needle. \$80.00 + \$7.50 Excise Tax = Total \$87.50 <i>through 04/1/13</i> \$106.30 + \$7.50 Excise Tax = Total \$113.80 <i>effective 04/02/13</i> Thimersal Content: 24.5 mcg mercury per each 0.5 ml dose Up to 1,000,000 doses.	Minnesota MMCAP #: MMS13001  <b>Product #1: Fluorix®</b> Indication: 3 years of age and older. Thimerasol Free. Pricing: Pack of 10 - single dose prefilled Tip-Lok syringes. \$91.80 per pack + \$7.50 Excise Tax = Total \$99.30 <i>through 03/31/13</i> \$94.60 per pack + \$7.50 Excise Tax = Total \$102.10 <i>effective 4/1/13</i>	<b>Product #1: MedImmune FluMist®</b> Indication: 2 years of age – 49 years of age Container type: single-dose prefilled sprayers Container size: prefilled sprayers/pack of 10 \$165.50 + \$7.50 Excise Tax = \$173.00 Up to 2,000,000 doses. No Thimerosal
<b>Product #2: Fluvirin®</b> Indication: 4 years of age and older Pricing: 10 dose 5 mL MD vials \$96.90 + \$7.50 Excise Tax = Total \$104.40 Thimersal Content:	<b>Product #2: Fluzone®</b> Indication: 36 months and older (no preservative) Pricing: All products are non-returnable. 10-pack 0.5 mL syringes, needles NOT included. \$100.92 + \$7.50 Excise Tax = Total \$108.42	<b>Product #2: Novartis Fluvirin®</b>	<b>Product #2: Flulaval®</b> Indication: 18 years of age and older	<b>Product #2: Novartis Fluvirin®</b> Indication: 4 years of age and older Pricing: All products are non-returnable.

<p>Contains 25 mcg per dose</p> <p>Prebooking: Begins immediately and ends when product is no longer available.</p> <p><b>ALL ORDERS MUST BE COMPLETED ON-LINE</b>  <a href="http://www.novartisvaccinesdirect.com">www.novartisvaccinesdirect.com</a></p> <p>When prebooking on the web page, the MMCAP Group Number is <b>29mmcap2009</b></p> <p>Modifications/Cancellations : Orders may not be cancelled or modified after they are placed.</p> <p>Delivery: All deliveries will be completed by October 15, 2013.</p> <p>Product purchased is for use by the MMCAP members only and shall not be resold or redistributed other than to facilities owned by the MMCAP members.</p> <p>Payment Terms: 60 days, 2%, net 61 days.</p> <p>FOB Shipment</p>	<p><b>Product #3: Fluzone®</b>  Indication: 36 months and older (no preservative)  Pricing: All products are non-returnable.  10-pack 0.5 mL vials  \$105.95 + \$7.50 Excise Tax = Total \$113.45</p> <p><b>Product #4: Fluzone Pediatric®</b>  Indication: 6 months – 35 months (pediatric dose – no preservative)  Pricing: All products are non-returnable.  10-pack 0.25 mL syringes, needles NOT included  \$131.90 + \$7.50 Excise Tax = Total \$139.40</p> <p><b>Product #5: Fluzone® High-Dose</b>  Indication: 65 years of age and older  Pricing: All products are non-returnable.  10-pack 0.5 mL syringes, needles NOT included  \$266.66 + \$7.50 Excise Tax = Total \$274.16</p> <p><b>Product #6: Fluzone® Intradermal</b>  Indication: 18 – 64 years of age  Pricing: All products are</p>	<p>Indication: 4 years of age and older  Pricing: 10 dose 5 mL MD vials  \$72.80 + \$7.50 Excise Tax = Total \$80.30 <b>through 04/1/13</b>  \$96.90 + \$7.50 Excise Tax = Total \$104.40 <b>effective 04/02/13</b></p> <p>Thimersal Content:  Contains 25ug/0.5 ml per dose  Up to 1,000,000 doses.</p> <p><b>Product #3: Sanofi Pasteur Fluzone®</b>  Indication: 6 months and older  Pricing:  10 dose 5 mL Multi-Dose Vial.  \$88.10 + \$7.50 Excise Tax = Total \$95.60  Up to 2,000,000 doses.</p> <p><b>Product #4: Sanofi Pasteur Fluzone®</b>  Indication: 36 months and older (no preservative)  Pricing:  10-pack 0.5 mL syringes, needles NOT included.  \$97.80 + \$7.50 Excise Tax = Total \$105.30  Up to 1,000,000 doses.</p>	<p>Pricing:  10 pack 5 mL Multi-dose vials  \$73.60 per pack + \$7.50 Excise Tax = Total \$81.10 <b>through 3/31/13</b>  \$75.90 + \$7.50 Excise Tax = Total \$83.40 <b>effective 4/1/13</b></p> <p>Fluarix - The minimum purchase quantity for Eligible Member purchases under this agreement is on full case lot of 50 doses per destination per order. Purchases over the minimum purchase quantity must be in increments of 10 doses.</p> <p>Flulaval – The minimum purchase quantity for Eligible Member purchases under this agreement is on full case lot of 100 doses per destination per order. Purchases over the minimum purchase quantity must be in increments of 10 doses.</p> <p>In the event there is a shortage of any vaccines, GSK in its sole discretion can accept or refuse any order.</p>	<p>10 pack 0.5 mL prefilled syringes, requires 5/8 inch needle.  \$84.50 + \$7.50 Excise Tax = Total \$92.00  Thimersal Content: 24.5 mcg mercury per each 0.5 ml dose  Up to 1,500,000 doses.</p> <p><b>Product #3: Novartis Fluvirin®</b>  Indication: 4 years of age and older  Pricing: All products are non-returnable.  10 dose 5 mL MD vials  \$76.00 per vial + \$7.50 Excise Tax = Total \$83.50  Thimersal Content:  Contains 25ug/0.5 ml per dose  Up to 2,000,000 doses.</p> <p><b>Product #4: Sanofi Pasteur Fluzone®</b>  Indication: 6 months and older  Pricing: All products are non-returnable.  10 dose 5 mL Multi-Dose Vial.  \$90.00 + \$7.50 Excise Tax = Total \$97.50  Up to 500,000 doses.</p>
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	<p>non-returnable. 10-pack 0.1 mL prefilled microinjection systems \$145.75 + \$7.50 Excise Tax = Total \$153.25</p> <p>Total Doses Available: 2,600,000</p> <p>Prebooking: Reservations begin immediately and end March 31, 2013 or when MMCAP achieves its reserved doses of Fluzone vaccine. After cut-off occurs, reservation requests will be processed subject to product availability. Pricing is subject to change after the order cut-off date.</p> <p>Fluzone vaccine requests must be placed on a direct basis only by contacting: Customer Account Management Phone: 1-800-822-2463 Fax: Fax orders WILL NOT be accepted. On-Line: <a href="http://www.vaccineshoppe.com">www.vaccineshoppe.com</a> (additional savings available for all requests placed on-line)</p> <p>Each facility will receive confirmation of receipt of</p>	<p><b>Product #5: Sanofi Pasteur Fluzone®</b> Indication: 36 months and older (no preservative) Pricing: 10-pack 0.5 mL SD vials \$102.70 + \$7.50 Excise Tax = Total \$110.20 Up to 250,000 doses.</p> <p><b>Product #6: Sanofi Pasteur Fluzone®</b> Indication: 6 months – 35 months (pediatric dose – no preservative) Pricing: 10-pack 0.25 mL syringes, needles NOT included \$127.90 + \$7.50 Excise Tax = Total \$135.40 Up to 500,000 doses.</p> <p><b>Product #7: Sanofi Pasteur Fluzone® High Dose (no preservative)</b> Indication: 65 years and older Pricing: 10-pack prefilled syringes, needles NOT included \$258.60 + \$7.50 Excise Tax = \$266.10 Up to 500,000 doses.</p> <p><b>Product #8: Fluzone® Intradermal</b> Indication: 18 – 64 years of</p>	<p>Prebooking: Begins immediately and ends when product is no longer available.</p> <p><b>ALL ORDERS MUST BE COMPLETED ON-LINE</b> <a href="http://www.gskvaccinesdirect.com">www.gskvaccinesdirect.com</a> (Additional information regarding availability and shipping will also be available on-line.) Phone: 1-866-GSK-VACC (1-866-475-8222) Option 2 Fax: 1-215-751-4759 (Phone &amp; fax should be used for specific questions only.) All orders are subject to acceptance and approval by GSK at its central Distribution Office in Philadelphia, PA. GSK will send a confirming email to each eligible member once their orders have been processed and their respective doses are available. Upon receipt of this email, each eligible member must confirm its prebooked orders at <a href="http://www.gskvaccinesdirect.com">www.gskvaccinesdirect.com</a> or by contacting the</p>	<p><b>Product #5: Sanofi Pasteur Fluzone®</b> Indication: 36 months and older (no preservative) Pricing: All products are non-returnable. 10-pack 0.5 mL syringes, needles NOT included. \$99.50 + \$7.50 Excise Tax = Total \$107.00 Up to 500,000 doses</p> <p><b>Product #6: Sanofi Pasteur Fluzone®</b> Indication: 6 months – 35 months (pediatric dose – no preservative) Pricing: All products are non-returnable. 10-pack 0.25 mL syringes, needles NOT included \$130.50 + \$7.50 Excise Tax = Total \$138.00 Up to 1,000,000 doses</p> <p><b>Product #7: Sanofi Pasteur Fluzone® High-Dose</b> Indication: 65 years and older (no preservative) Pricing: All products are non-returnable. 10-pack prefilled syringes, needles NOT included \$262.50 + \$7.50 Excise Tax = Total \$270.00 Up to 250,000 doses.</p>
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	<p>their reservation via email or fax within 72 hours.</p> <p>Fluzone vaccine reservations must be placed on a direct basis only. Fluzone vaccine reservations placed through the wholesalers chargeback mechanism are not permitted and chargebacks will not be honored.</p> <p>Delivery: All members will receive a partial shipment by September 30, 2013 with the balance to be completed by October 31, 2013. Sanofi Pasteur Inc. reserves the right to schedule shipments and/or make partial shipments with prior notification.</p> <p>Sanofi Pasteur Inc. reserves the right to cancel a Member's prebook request when a Member fails to respond to at least two (2) shipping confirmation attempts made and documented by Sanofi Pasteur Inc.</p> <p>Product purchased is for use by the MMCAP members only and shall not</p>	<p>age</p> <p>Pricing: All products are non-returnable. 10-pack 0.1 mL prefilled microinjection systems \$146.80 + \$7.50 Excise Tax = Total \$154.30 Up to 250,000 doses.</p> <p><b>Product #9: CSL/Merck Afluria®</b> Indication: 6 months and older Pricing: 10-dose 5 mL MD vial \$80.00 + \$7.50 Excise Tax = Total \$87.50 Up to 1,000,000 doses.</p> <p><b>Product #10: CSL/Merck Afluria®</b> Indication: 3 years and older Pricing: 10-pack 0.5 mL syringes \$90.00 + \$7.50 Excise Tax = Total \$97.50 Up to 1,000,000 doses.</p> <p><b>Product #11: MedImmune FluMist®</b> Product is non-returnable. Pricing: 10-pack nasal sprayer \$165.50 + \$7.50 Excise Tax = \$173.00 Up to 2,000,000 doses.</p>	<p>Service Center at 866-475-8222.</p> <p>Modifications/Cancellation : Changes to prebook order or cancellation can only be made on the website. Orders may be modified or cancelled any time prior to the date of shipment.</p> <p>Delivery: GSK anticipates flu vaccine shipments to begin in mid August 2013. Customers will receive a full or partial shipment by September 15, 2013, with the balance to be completed by October 15, 2013. GSK shall ship the vaccines to eligible customers at the addresses specified at the time of the order confirmation.</p> <p>Product purchased is for use by the MMCAP members only and shall not be resold or redistributed other than to facilities owned by the MMCAP members.</p> <p>Payments Terms: Net 30 days</p>	<p><b>Product #8: Sanofi Pasteur Fluzone®</b> Indication: 36 months and older (no preservative) Pricing: All products are non-returnable. 10-pack 0.5 mL SD vials \$104.50 + \$7.50 Excise Tax = Total \$112.00 Up to 1,000,000 doses.</p> <p><b>Product #9: Sanofi Pasteur Fluzone® Intradermal</b> Indication: 18 years through 64 years Pricing: All products are non-returnable. 10-pack 0.1 mL prefilled microinjection systems \$149.50 + \$7.50 Excise Tax = Total \$157.00 Up to 250,000 doses.</p> <p><b>Product #10: Merck/CSL Afluria®</b> Indication: 6 months and older Pricing: 10-dose 5 mL MD vial \$77.50 + \$7.50 Excise Tax = Total \$85.00 Up to 1,000,000 doses.</p> <p><b>Product #11: Merck/CSL Afluria®</b></p>
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	<p>be resold or redistributed other than to facilities owned by the MMCAP members.</p> <p>MMCAP Members represent and agree that they will take all appropriate steps to assure that all products supplied hereunder pursuant to the terms of the Agreement, shall be administered to each patient on the basis of an individualized medical judgment by a physician; and MMCAP Members will take all appropriate steps to provide such patient, parent or guardian meaningful warnings relating to the risks and benefits of vaccination, in form and language understandable to such patient, parent or guardian.</p> <p>Purchaser hereby certifies and represents to Sanofi Pasteur Inc. that it and any eligible member purchasing under this agreement is a non-profit institution purchasing the products described herein for its own use as defined in Portland Retail</p>	<p><b>Product #12: GSK Fluarix®</b>  Indication: 3 years of age and older. Thimerasol Free.  Pricing:  Pack of 10 - single dose prefilled Tip-Lok syringes.  \$94.60 per pack + \$7.50 Excise Tax = Total \$102.10  Up to 500,000 doses.</p> <p><b>Product #13: GSK Flulaval®</b>  Indication: 18 years of age and older  Pricing:  10 pack 5 mL Multi-dose vials  \$75.90 + \$7.50 Excise Tax = Total \$83.40  Up to 500,000 doses.</p> <p>Prebooking: Begins immediately and ends when the allotted quantity has been prebooked.</p> <p>Live: (800) 843-7477  Fax: (800) 418-4333  On-Line: <a href="http://www.myfluvaccine.com">www.myfluvaccine.com</a></p> <p>Modifications/Cancellations : Can be made until July 1, 2013.</p>		<p>Indication: 5 years and older  Pricing:  10-pack 0.5 mL prefilled syringes  \$87.50 + \$7.50 Excise Tax = Total \$95.00  Up to 1,000,000 doses.</p> <p>Prebooking: Begins Immediately and ends June 1, 2013, or when the number of vials allotted to MMCAP are pre-booked, whichever is earlier.</p> <p>Live: 1-(866)-281-4FLU(4358)  Monday - Friday 7 a.m. to 6 p.m., Central Time.  On-line: <a href="http://www.asdhealthcare.com">www.asdhealthcare.com</a>  Fax: 1-800-547-9413</p> <p>Facilities that did not order last year will be required to complete a business application if an existing account is not set up or has been inactive for greater than one year.</p> <p>Modifications/Cancellation: Orders may be modified or cancelled by ordering facility until June 1, 2013, and thereafter in accordance</p>
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	<p>Druggist’s Association vs. Abbott Laboratories et. al., and that the products are not for dispensation to person who are not patients, physicians or employees of the Purchaser or such members or for other nonexempt dispensation. Purchaser further certifies that, in the event of any nonexempt use of these products, Purchaser will submit to Sanofi Pasteur Inc. an accounting of such use, to be followed by an appropriate price adjustment. Additionally, violations of this certification, if proven, shall be treated as a breach of the agreement.</p> <p>Payment Terms 2% 30; Net 31 days for any items shipped</p>	<p>Delivery: Every MMCAP member will receive a guaranteed delivery date &amp; order confirmation at the time of order placement. All flu vaccine will be shipped to members in a specially designed &amp; validated refrigerated container &amp; will be shipped at no charge, either overnight or second day delivery. Customers will select their customized delivery dates (between August 21<sup>st</sup> and October 31<sup>st</sup>) at the time of order placement &amp; will be given an order confirmation at that time.</p> <p>Payment Terms: Net 60 days</p>		<p>with the Guaranteed Delivery Schedule set forth below. Fluvirin may NOT be modified or cancelled at any time.</p> <p><u>Returns</u> – A member may return the following contracted products by February 28, 2014 via the guidelines for credit: Flumist – may be exchanged only (cannot be returned for credit) Afluria – up to 20% of prebooked doses can be returned for credit Fluvirin – up to 20% of prebooked doses can be returned for credit Fluzone – up to 15% of prebooked doses can be returned for credit</p> <p>Based on the potential volatility in the flu vaccine market and manufacturers’ inability to provide a guarantee to supply provision to the vendor, MMCAP acknowledges that vendor does not guarantee any supply of flu vaccines to purchasers or the presentation of flu vaccines</p>
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				<p>that will be available. Neither vendor nor any of its affiliates guarantee any specific delivery date or quantity of flu vaccines to any purchaser. If vaccine supply is limited through no fault of the vendor and is inadequate to meet demand, vendor will work in conjunction with MMCAP to obtain alternative supply.</p> <p>Payment Terms: Net 30 days</p>
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**State of Missouri  
Office of Administration  
Division of Purchasing and Materials Management  
Contract Performance Report**

Please take a moment to let us know how this contract award has measured up to your expectations. If reporting on more than one contractor or product, please make copies as needed. This office will use the information to improve products and services available to state agency users. **Comments should include those of the product's end user.**

**Contract No.:** \_\_\_\_\_ **Contractor:** \_\_\_\_\_

**Describe Product Purchased (include Item No's., if available):** \_\_\_\_\_

**Rating Scale:** 5 = Excellent, 4 = Good, 3 = Average, 2 = Poor, 1 = Fails to meet expectations

<b>Product Rating</b>	<b>Rate 1-5, 5 best</b>
Product meets your needs	
Product meets contract specifications	
Pricing	

<b>Contractor Rating</b>	<b>Rate 1-5, 5 best</b>
Timeliness of delivery	
Responsiveness to inquiries	
Employee courtesy	
Problem resolution	
Recall notices handled effectively	

Comments: \_\_\_\_\_

Prepared by: \_\_\_\_\_ Title: \_\_\_\_\_ Agency: \_\_\_\_\_

Date: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

**Please detach or photocopy this form & return by FAX to 573/526-9816, or mail to:**

Office of Administration  
Division of Purchasing and Materials Management  
301 West High Street, RM 630  
PO Box 809  
Jefferson City, Missouri 65102  
**You may also e-mail form to the buyer as an attachment at**  
[teri.schulte@oa.mo.gov](mailto:teri.schulte@oa.mo.gov)