



## STATEWIDE NASPO VALUEPOINT TIRES, TUBES AND SERVICES CC242511 SERIES

Issuance Date: August 7, 2024  
Revised Date: January 27, 2025

CONTRACT PERIOD/RENEWAL OPTIONS	
Current Contract Period:	Date of Award through June 30, 2027
Original Contract Period:	Date of Award through June 30, 2027
Available Renewal Period Options:	Three (3)
Potential Final Expiration Date:	June 30, 2030

**ALL PURCHASES MADE UNDER THESE CONTRACTS MUST BE FOR PUBLIC (STATE AGENCY) USE ONLY. PURCHASES FOR PERSONAL USE BY PUBLIC EMPLOYEES OR OFFICIALS ARE PROHIBITED.**

A state agency shall be defined as a division, section, bureau, office, program, board, regional/district office, etc., that exists within a department of Missouri State Government. For the purposes of this document, this shall also include the Judicial and Legislative branches of the State of Missouri.

BUYER CONTACT INFORMATION	
Name:	Kelsey Huwe
Email:	<a href="mailto:kelsey.huwe@oa.mo.gov">kelsey.huwe@oa.mo.gov</a>
Phone Number:	(573) 522-1308



## ORGANIZATION

Statewide Contract History  
Contract Information  
Instructions and Information  
Appendix A – Satisfactory Survey



## STATEWIDE CONTRACT HISTORY

The following table summarizes actions related to this Notification of Statewide Contract:

ACTION ISSUE DATE	SUMMARY OF CHANGES
1/27/25	<b>Updated contact for CC242511001 with Bridgestone Americas Tire Operation, LLC.</b>
12/10/24	Contract CC242511004 with Michelin North America, Inc. has been awarded.
10/1/24	Contract CC242511002 with Continental Tire The Americas, LLC has been awarded.
8/7/24	Initial issuance of statewide notice.



### CONTRACT INFORMATION

CC242511001			
<b>MissouriBUYS SYSTEM ID:</b>		MB00081478	
<b>Contractor Name:</b>		Bridgestone Americas Tire Operation, LLC	
<b>Contractor Address:</b>		200 4th Avenue South Nashville, TN 37201	
<b>Contact Information:</b>		Name:	Justin Maharaj
		Phone Number	(678) 429-5427
		Email Address:	<a href="mailto:maharajJustin@bfusa.com">maharajJustin@bfusa.com</a>
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
<b>MBE: No</b>	<b>WBE: No</b>	<b>SDVE: No</b>	<b>Blind/Sheltered Workshop: No</b>
<b>Contract and Dealer Information:</b> <a href="https://www.naspovaluepoint.org/portfolio/tires-tubes-and-services-2024-2030/bridgestone-americas-tire-operation-llc/">https://www.naspovaluepoint.org/portfolio/tires-tubes-and-services-2024-2030/bridgestone-americas-tire-operation-llc/</a>			

CC242511002			
<b>MissouriBUYS SYSTEM ID:</b>		MB00021723	
<b>Contractor Name:</b>		Continental Tire The Americas, LLC	
<b>Contractor Address:</b>		1830 MacMillan Park Drive Charlotte, SC, 29707	
<b>Contact Information:</b>		Name:	Marshall Prewitt
		Phone Number	(704) 430-1018
		Email Address:	<a href="mailto:marshall.prewitt@conti-na.com">marshall.prewitt@conti-na.com</a>
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
<b>MBE: No</b>	<b>WBE: No</b>	<b>SDVE: No</b>	<b>Blind/Sheltered Workshop: No</b>
<b>Contract and Dealer Information:</b> <a href="https://www.naspovaluepoint.org/portfolio/tires-tubes-and-services-2024-2030/continental-tire-the-americas-llc/">https://www.naspovaluepoint.org/portfolio/tires-tubes-and-services-2024-2030/continental-tire-the-americas-llc/</a>			



CC242511003			
<b>MissouriBUYS SYSTEM ID:</b>		MB00004549	
<b>Contractor Name:</b>		Goodyear Tire & Rubber Company	
<b>Contractor Address:</b>		200 Innovation Way Akron, OH 44316	
<b>Contact Information:</b>		Name:	Kenny Miller
		Phone Number	(330) 796-4352
		Email Address:	<a href="mailto:kenneth_miller@goodyear.com">kenneth_miller@goodyear.com</a>
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
<b>MBE: No</b>	<b>WBE: No</b>	<b>SDVE: No</b>	<b>Blind/Sheltered Workshop: No</b>
<b>Contract and Dealer Information:</b> <a href="https://www.naspovaluepoint.org/portfolio/tires-tubes-and-services-2024-2030/goodyear-tire-rubber-company/">https://www.naspovaluepoint.org/portfolio/tires-tubes-and-services-2024-2030/goodyear-tire-rubber-company/</a>			

CC242511004			
<b>MissouriBUYS SYSTEM ID:</b>		MB00011665	
<b>Contractor Name:</b>		Michelin North America, Inc.	
<b>Contractor Address:</b>		One Parkway South Greenville, SC 29615	
<b>Contact Information:</b>		Name:	Kelly Adams
		Phone Number	(864) 630-3979
		Email Address:	<a href="mailto:Kelly.Adams@michelin.com">Kelly.Adams@michelin.com</a>
MBE, WBE, SDVE, BLIND/SHELTERED WORKSHOP PARTICIPATION			
<b>MBE: No</b>	<b>WBE: No</b>	<b>SDVE: No</b>	<b>Blind/Sheltered Workshop: No</b>
<b>Contract and Dealer Information:</b> <a href="https://www.naspovaluepoint.org/portfolio/tires-tubes-and-services-2024-2030/michelin-north-america-inc/">https://www.naspovaluepoint.org/portfolio/tires-tubes-and-services-2024-2030/michelin-north-america-inc/</a>			



## Appendix A Satisfaction Survey

### INSTRUCTIONS AND INFORMATION



1. **PREFERRED USE:** Products will be purchased on an as needed, if needed basis. This is as a preferred use contract but shall not be construed as an exclusive arrangement. Preferred use means that any state agency requiring the services should use the established contracts unless it is determined to be in the best interest of the State of Missouri for a state agency to obtain alternate services elsewhere.
2. **SCOPE OF WORK:** Due to the large amount of information included in the contract's cooperative documents, the information is not included in the Statewide Contract Notification. The information is available through the Awarded Bid & Contract Document Search at <https://oa.mo.gov/purchasing/bidding-contracts/awarded-bid-contract-document-search> or through MissouriBUYS at <https://missouribuys.mo.gov/>.
3. **PURPOSE:** The Division of Purchasing has awarded the above referenced contract for Tires, Tubes and Services with various contractors as cooperative contracts.
4. **COOPERATIVE PROCUREMENT:** Contracts may be utilized by all members of the cooperative procurement program. The ordering state agency must obtain quotes from all contractors and document the state agency's decision regarding the acquisition decision.
5. **PURCHASE ORDERS:** In MissouriBUYS utilize off-catalog when entering a request.
6. **PRICING:** Contractors were required to offer a fixed percentage discount for each subcategory offered under the Master Agreement. Additionally, a table is provided that gives specific firm, fixed prices for each service that can be provided by the manufacturers. Since the pricing of the subcategories and services was so extensive, see pricing documents for each contractor located on the Awarded Bid & Contract Document Service website (see 2. Above for the link) or located within the contract documents on the NASPO ValuePoint website: [Portfolio Details - NASPO ValuePoint](#) under the "Pricing Documents" drop down.



## Appendix A

# Satisfaction Survey

The contractor must guarantee that the prices for products or services under this contract are equal to or better than the prices listed in the Master Agreement.

The contractor and the purchasing entity may agree to lower prices than what is stated within the contract, however, the lower prices shall only apply to the purchases made between the contractor and that particular purchasing entity.

The following percentage discounts were awarded to each contractor.

Tires and Tubes by Subcategory					
Subcategory #	Tire and Tube Type	Bridgestone Americas Tire Operation, LLC	Continental Tire the Americas, LLC	Goodyear Tire & Rubber Company	Michelin North America, Inc.
B1	Pursuit and Performance Tires	62%	63.25%	52.5%	50%
B2	Automobile/Passenger Vehicles	43%	49%	48%	50%
B3	Light Duty Trucks:	37%	49%	48%	50%
	3a. Radial	37%	49%	48%	50%
	3b. Bias	37%	49%	48%	50%
B4	Medium Commercial/Heavy Duty Trucks/Buses	46%/NET PRICE	39%	60%	60%
B5	Off Road	37%/NET PRICE		30%	50%
	5a. Off Road Radial	37%/NET PRICE	38%	30%	50%
	5b. Off Road Bias	37%/NET PRICE	36%	30%	50%
B6	Agriculture/Farm	23% or 33% *(See Price List)	54%	N/A	50%
B7	Industrial Tires	*(See Price List)	54%	30%	50%
B8	Specialty Tires	*(See Price List)	54%	N/A	50%
B9	EV Tires	*(See Price List)	49%	48%	50%
B10	Retread	NET PRICE	50%	73%	50%

7. **DELIVERY:** The contracts allow for agencies to order and pick-up tires at dealerships participating in the contract. Tires may also be shipped to the state agency site FOB Destination, freight prepaid and allowed.
8. **AUTHORIZED MISSOURI TIRE DEALERS ORDERS:** The contractors provided a listing of authorized dealers in Missouri. Purchasing entities will order Tires, Tubes and Services directly with the contractor's authorized dealers in Missouri. See the list of authorized dealers for each contractor located on the Awarded Bid & Contract Document Service



## Appendix A

# Satisfaction Survey

website (see 2. Above for the link) or located within the contract documents on the NASPO ValuePoint website: [Portfolio Details - NASPO ValuePoint](#) under the “Product Documents” drop down for each vendor. The authorized dealers listed are the only authorized dealers to provide tires, tubes and related services in accordance with the contracts.

9. **PAYMENT:** The contractor shall partner solely with the purchasing entity for payment of all amounts that may be due under this contract. Payment is due from the purchasing entity within 45 calendar days after the date of the invoice. Payments must be sent to the address specified in the contractor’s invoice.
10. **INVOICES:** The contractor shall invoice the purchasing entity only after delivery of all products ordered and completion and acceptance of all services. Invoices shall be sent to the address provided by the purchasing entity.
11. **MANUFACTURER AND PRODUCT WARRANTIES:** The contractor must represent and warrant all products. The contractor shall have all manufacturer warranties covering the products and component parts transferred to the purchasing entity at time of delivery at no charge.
12. **SERVICE WARRANTIES:** The contractor shall warrant all services required to be performed in a good workmanlike manner in accordance with standards prevalent in the industry.
13. **CONTRACT MANAGEMENT:** The state agency should monitor, measure, and manage the contractor’s performance of services and delivery of products according to the contractual requirements. Please refer to the Contract Management Guide: <https://oapurch.state.mo.us/procurementsources.shtml>
  - 13.1 In the event your state agency encounters any issues or has any concerns or questions regarding the contract, please contact the Division of Purchasing in writing to the attention of the buyer shown on the front page of this document.
  - 13.2 To assist the Division of Purchasing in monitoring the performance of the contractors and ensuring quality services are provided to state agencies, state agencies are strongly encouraged to submit documentation regarding the contract and contractor performance to the Division of Purchasing to the attention of the buyer listed on the front page of this document.





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Appendix A  
**Satisfaction Survey**

14. **SATISFACTION SURVEY:** Customer service is a top priority. The Division of Purchasing desires to work with state agencies to identify solutions if there are any contract concerns. State agencies are encouraged to complete the Satisfaction Survey, Appendix A, regarding their experience with the contract. Please submit your completed survey to the Division of Purchasing to the attention of the buyer shown on the front page of this document.



## Appendix A Satisfaction Survey



This satisfaction survey is provided for users to report good and/or poor contractor performance. Any contract user may complete the survey and return it to the buyer identified on page one of this notice.

Users are advised that serious contractor performance issues should be immediately reported to the buyer identified on page one of this notice.

GENERAL CONTRACT INFORMATION	
Contract Number and Contractor Name	Contract Number: Contractor Name:
Does the contract meet the needs of your state agency?	Yes: <input type="checkbox"/> No: <input type="checkbox"/>  If no, please explain:
How could the contract be improved?	



Appendix A  
**Satisfaction Survey**

CONTRACTOR PERFORMANCE	
Do the products provided by the contractor meet the requirements of the contract and as required by your agency?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
Has your agency encountered any problems with the contractor? If so, how would you rate their ability to resolve the problem?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> Please explain:
Describe the responsiveness of the contractor to inquiries.	Please explain:
Describe your overall experience with the contractor.	Please explain:



Appendix A  
**Satisfaction Survey**

PRODUCT RATING	EXPLANATION
Do the products meets the needs of your agency:	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
Do the products meet the contract specifications?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:

CONTRACTOR PERFORMANCE	EXPLANATION
Did the contractor deliver products in accordance with the delivery timelines in the contract?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
Describe the responsiveness of the contractor to inquiries.	Please explain: :
Has your agency encountered any problems with the contractor? If so, how would you rate their ability to resolve the problem?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
Were the contractor's employees courteous?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:
Did the contractor handle recall notices effectively?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, please explain:



Appendix A  
**Satisfaction Survey**

SURVEY COMPLETED BY:	
<b>Name:</b>	
<b>State Agency:</b>	
<b>Email:</b>	
<b>Date:</b>	

Please submit your completed survey to the Division of Purchasing to the attention of the buyer shown on the front page of this document.